

Reset Instruction by Using the UKey

Caution: You do not need to use the UKey when you first receive your padlock and connect it to the mobile app. **The UKey function is ONLY required when a reset is necessary.**

Feature:

This Tuya Smart Padlock firmware was upgraded in March 2026. The upgraded version comes with a hardware Reset UKey (via Type-C port). Its purpose is to reset the padlock to factory settings when your *Tuya Smart* (or *Smart Life*) mobile app cannot connect to the padlock (or when you need to reset the padlock but prefer not to do so through the app).



How to use it:

To use it, insert the Reset UKey into the padlock's Type-C port, then tap the fingerprint sensor. The padlock will flash green and red several times and then reset to its factory state.

Caution: After performing a reset using the Reset UKey, your padlock will be disconnected from your app account, and all previously stored fingerprint settings will be cleared. The padlock will revert to its initial state, allowing any finger to unlock it. You will need to follow the separate complete instruction manual to reconnect the padlock and set up your authorized fingerprints again.